



## Privacy Policy

DSLWest, LLC (DSLWest) is committed to preserving the privacy of its customers and protecting their personal data.

DSLWest does not actively monitor customer use of the Internet, customer email or other customer communications in the course of its regular operations. DSLWest is also strongly opposed to the use of third-party information-harvesting strategies and technologies such as unlawful wiretapping.

### Information retained by DSLWest:

DSLWest keeps information about its customers such as names, addresses, telephone numbers, email addresses and details about the services used by the customer. All such information is considered private.

DSLWest also keeps logs of limited technical information pertaining to matters such as customer connectivity and email processing. These logs are retained on a temporary basis in order to insure high-quality service, and no logs are kept indefinitely.

The only circumstances wherein DSLWest will disclose any of the above-mentioned information to a third party are:

- In the course of providing services our customers have specifically requested, DSLWest may make some of this information available to our affiliates in order to fulfill the requirements of order processing.
- In the event that we receive a legitimate, legally-mandated request for customer information, DSLWest will respond only within the narrow scope of that request.

DSLWest will not otherwise disclose any private information about its customers to any other third party.